Company and Product Overview

Virtual Instruments delivers unprecedented visibility and actionable insights into the performance, health, and utilization of Hybrid IT infrastructure – empowering our customers to guarantee the performance and availability of their mission critical applications and to proactively prevent infrastructure related application slowdowns and outages.

VirtualWisdom AIOps-based Hybrid IT Infrastructure Management delivers a vendor-agnostic monitoring and analytics platform that combines system-wide visibility enabled through application to infrastructure topology mapping, real-time data collection, cross-domain correlation at scale, and machine-learning analytics to provide actionable insights into hybrid IT infrastructure in the context of the applications that it supports.

Virtual Instruments and AppDynamics Integration Value

AppDynamics and VirtualWisdom deliver a best in class integrated approach to cognition-based AIOps through:

- Full-stack visibility and actionable insights from end user to business process to application to infrastructure based on highly granular system-wide monitoring and a shared understanding of the entire stack.
  - Real-time visibility into end-to-end performance
  - AIOps powered actionable insights & recommendations
  - Shared insight into application & infrastructure performance
  - Automated capacity forecasting with ‘time to zero’ analytics
  - Proactive performance and availability issue diagnosis and remediation
  - Proactive application workload balancing across infrastructure resources

AppDynamics CNS Fit

VirtualWisdom supports the “Visibility” and “Action” pillars of our Central Nervous System (CNS) vision for delivering the greatest impact across customers’ complex, distributed environments. VirtualWisdom’s powerful analytics and intuitive user interface (UI) deliver application-centric, business-tier aware, real-time visualizations of thousands of metrics across the physical, virtual and cloud-based hybrid data center. The power of this comprehensive visualization, alerting and reporting, combined with AI/ML based automated investigations and recommendations reduce MTTR and increase full system optimization to drive dramatic operational and capital efficiencies.
VirtualWisdom and AppDynamics Architecture

Below is a high-level diagram of VirtualWisdom as well as a visual of their dashboard on the right hand side. VirtualWisdom ingests AppDynamics Application Service Mapping to align application specific infrastructure topologies for shared context. You can also see where AppDynamics fits within their architecture, playing an important role by providing Application metrics for better managing key application to infrastructure dependencies.

**Visibility**

1. Powerful analytics and intuitive user interface deliver application-centric, business-tier aware, real-time virtualizations of thousands of metrics across physical, virtual, and cloud-based data centers.

**Insight**

2. Application performance monitoring provides feedback to Virtual Instruments for application monitoring which complements their infrastructure monitoring.

**Action**

3. API provides application insights that are used to identify application issues or performance problems.

4. Virtual Instruments uses AppDynamics API to understand application performance that can then be correlated to infrastructure performance with AI/ML automated investigations to reduce MTTR.

**Proactive Dashboards** deliver Hybrid Infrastructure Management from the Data Center to the Cloud

**WisdomAI** powers Proactive and Predicative Analytics that triage, diagnose and provide remediation

**WisdomPacks** provide the knowledge, visibility, discovery and monitoring for any environment
Below is a detailed view of the VirtualWisdom User Interface and how it is using the AppDynamics Integration to bring application events into their dashboard to quickly identify issues caused by the underlying infrastructure. The enables the ability to identify infrastructure issues, like the classic 'noisy-neighbor', where a Tier 3 application is causing a Tier 1 application performance issue due to contention for a shared infrastructure resource.

Integration of critical AppDynamics Health Rule Violations directly in the VirtualWisdom Dashboards

Enables end user or business impacting events to be rapidly correlated to potential causes in the infrastructure

Allows direct drill-down into AppDynamics Health Rule Violations in the AppDynamics User Interface enables teams to quickly determine whether the violation is due to an infrastructure issue or an application issue

Additional VirtualWisdom and AppDynamics Information

For more information on the partnership as well as relevant articles, blogs and product details, please visit: https://www.virtualinstruments.com/appdynamics/