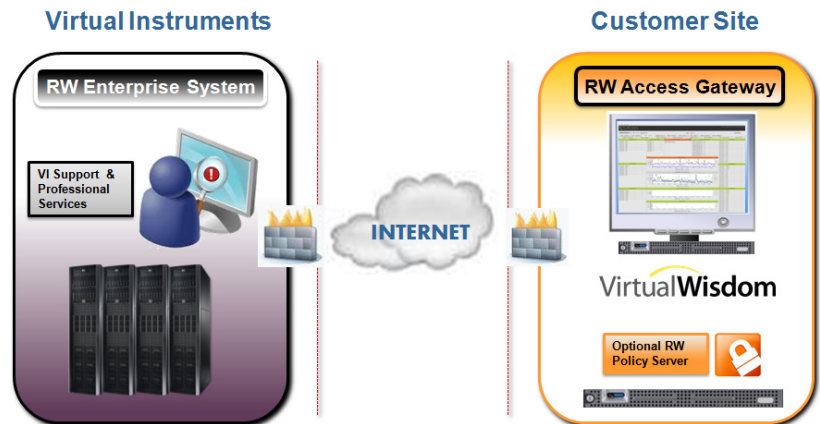


RemoteWisdom Access Platform 1.0

As a member of the Virtual Instruments' VirtualWisdom solutions family, RemoteWisdom Access Platform 1.0 is designed to provide enhanced support of VirtualWisdom 2.1 and later installations.

Features

- Enables secure, remote monitoring of VirtualWisdom software and SANinsight hardware
- Included as a standard component of VirtualWisdom 2.1 and later releases
- No impact on customer's production SAN



Benefits

- Faster MTTR
- Less customer time spent on VirtualWisdom administration
- Proactive identification of known issues

When Virtual Instruments engages with customers to help troubleshoot problems in their Virtual Instruments and production SAN environments, key historical data is required to effectively diagnose and remediate the problem. Without the Virtual Instrument support team's direct access to this information, the process can be lengthy and inefficient, often burdening the customer with repetitive data collection and administrative tasks.

Security Policy Highlights

- RemoteWisdom security technology has been fully certified by VeriSign®
- Extensive audit logs of all user access requests and application functions

RemoteWisdom is a Virtual Instruments solution suite comprised of both products and services. The RemoteWisdom Access Platform (RWAP) provides Virtual Instruments' staff with instant access to historical performance data, enabling them to help customers efficiently identify and troubleshoot issues across their Virtual Instruments and SAN infrastructure. The solution is built on industry-proven security standards and procedures ensuring customer data is protected.

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