

VirtualWisdom Product Essentials

The Product Essentials eLearning series provides a technical introduction to the VirtualWisdom platform.

Course Description

This course details the components of the VirtualWisdom platform at a technical level, providing an understanding of our unique offerings for end-to-end infrastructure performance management in a customer environment.

It covers Virtual Instruments product concepts including entities, topology, and the VirtualWisdom appliance, and software and hardware probes. Additionally, it includes an understanding of how customers can use VirtualWisdom platform to manage their infrastructure with analytics, case management, reports and charts.

The VirtualWisdom Product Essentials eLearning series must be completed to receive the Virtual Instruments Accreditation (VIA), Product Specialist.

Course Objectives

- Understand and describe concepts and features
- Define technologies within platform
- Configure and utilize associated hardware at a basic level

Course Topics

- VirtualWisdom platform architecture
- Appliance foundations
- Virtual Instruments probe technologies
- Data utilization
- Troubleshooting and tools

Target Audience

- General Users and Technical Administrators

Recommended Prerequisites

- None

Course Duration

- Self-paced

Certification

- None

Accreditation

- Virtual Instruments Product Specialist

Delivery Method

- Online eLearning course

Pricing

- No cost